



August 1, 2012

Dear Guest,

Welcome to the Hilton Vancouver Washington and Convention Center! Thank you for choosing us to host this year's US Open/US Chess Federation's annual event. We appreciate the opportunity to serve you and are excited for the events of this week.

We also want to welcome you to beautiful Vancouver, Washington, USA and hope that your experience here is very memorable. Our staff is ready and available to provide additional information regarding area attractions and local vendors should you be interested.

Each of our dedicated Team Members is committed to your satisfaction and comfort. Should you have any questions or special needs, please do not hesitate to ask any one of them. I want to extend best wishes and good luck to each of you during the competition. Please enjoy your stay.

Warm Regards,

A handwritten signature in black ink, appearing to read 'Eric Walters', followed by a horizontal line.

Eric Walters
General Manager